Two-Day Extravaganza
Thursday and Friday
February 21st & 22nd, 2013
(With CFO break-out sessions!)

8:30 am — 4:00 pm

Hotel Lumiere,
Downtown
St. Louis, Missouri

Networking Events:

VENDOR FAIR / HAPPY HOUR
(Happy Hour is Sponsored by Greensfelder, Hemker, & Gale)

Dinner & Entertainment
Thursday, February 21st

9:00am—12:00pm Combined Sessions

1:00pm—4:00pm Breakout Sessions (PFS, Accounting/Finance, & CFO)

4:30pm—6:30pm Vendor Fair & Happy Hour

6:30pm—11:30pm Dinner, Elections, and Entertainment ***

*** Dan Ladd (Comedy Hypnosis Show)

Friday, February 22nd

9:00am—12:00pm Combined Sessions

1:00pm—4:00pm Breakout Sessions (PFS, Accounting/Finance, & CFO)

Attendance, Door Prizes, and Raffles!

- iPad Mini
- Giveaways
- Free Future HFMA Meeting
Day Egusquiza, AR Systems, Inc.

**Topic:** *Pearls of Wisdom—Lessons Learned & Better Practices to Reduce Vulnerabilities I*

**Executive Summary:** This session will provide updates on RAC, MAC, Medicaid, and OIG. Will discuss lessons learned on these topics. Focus on practices to reduce vulnerabilities in these areas.

10:15am BREAK

10:30am

Day Egusquiza, AR Systems, Inc.

**Topic:** *Pearls of Wisdom—Lessons Learned & Better Practices to Reduce Vulnerabilities II*

**Executive Summary:** We will be continuing our discussion on RAC, MAC, Medicaid, and OIG audits, findings, and appeals.

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**Thursday Afternoon Sessions**

1:00pm

Day Egusquiza, AR Systems, Inc.

**Topic:** *ICD-10 Changes Everything in the Revenue Cycle*

**Executive Summary:** Learn How Everything in both the Health Information Management and the non-HIM areas (Payors, IT, PFS) will change with the implementation of the ICD-10. Think Y2K!
Thursday Afternoon Sessions

Patient Financial Services

2:30pm

Jeff Morgan,  Avadyne Health

Topic:  Customer Service in Healthcare—Beyond the Clinical Care

Executive Summary:  This session will present best practices for customer service in the healthcare business office. Patient expectations for customer service in healthcare are increasing. With price transparency on the horizon and HSAs in place, one of the only few competitive advantages hospitals will have to increase market share is their customer service and work quality from the business office.

Accounting / Finance

1:00pm

Kayla Sutton,  Premier

Topic:  Supply Chain Management

Executive Summary:  This session will highlight thought leadership from the Premier healthcare alliance surrounding the use of the supply chain to improve patient care, reduce costs and improve quality. Featuring data on pharmacy automation and medical device innovation, as well as results from member surveys and interviews on achieving supply chain excellence, this session will showcase what trends health systems are looking toward in their supply chains. In addition, this presentation will include financial and economic metrics from Premier’s database to align supply chain trends with the bottom line.

2:30pm

Dale Fielder,  SIHF

Topic:  Grant Reporting

Executive Summary:  The presentation includes an overview of grant questions such as where to find grants; evaluating if your organization should apply; what should you do if you receive a grant and other relevant considerations. General “lessons learned” in preparing grants and specific information related to the sections of a grant application will be presented.  Hands on training in writing specific sections of a grant application will be provided.
Thursday Afternoon Sessions

CFO

1:00pm
Tim Fecker & Mark Morrison, Lillibridge

Topic: Environmental Sustainability

Executive Summary: What is “Environmental Sustainability”? This session will discuss case studies on the following topics and will Measure Impact and Success of each.

- Medical City Dallas, Micro-waste Disinfection System
- Lawrence Hospital Cancer Center & OR Relocation
- Lawrence Hospital Green Roof
- Sky Island at the Visionaire

2:30pm
Christina Randolph & Gregg J. Lepper, Greensfelder

Topic: The Lure of Revenue: Provider-Based Services / Physician Contracting: The Importance of Compliance

Executive Summary: This presentation will include an initial overview of Medicare provider-based requirements, but will then delve into hot topics and areas of concern and opportunity with respect to provider-based services, including the discussion of sharing of space, waving of facility fees, use of accurate physician site of service code, 340B issues and more.

This presentation will also include an update on the increased government scrutiny on physician-hospital relationships and the increased liability exposure associated with these relationships. We will update the recommended "Best Practices" for managing the physician contracting process which address strategies to mitigate the risk exposure.
8:45am

Mark Schabel & Randy Tempest, Receivables Management Partners

**Topic:** *Going to the Finals—Leading Your Team to Success*

**Executive Summary:** Leading people to work together to be their best takes effort, and it starts with being the example. Setting this example through serving others with a distinct passion and clear vision will encourage the heart. We’ll challenge each leader to think about how to use CARE in the workplace and home to create a winning environment. By utilizing proven leadership principles and real life stories, this session will rally the team to win it all!

10:15am  BREAK

10:30am

Chad Mulvany, HFMA National

**Topic:** *Washington Update—An Overview of Legislative, Regulatory, and Market Actions Impacting Hospitals*

**Executive Summary:** With the re-election behind us, Washington turns its focus to implementing the ACA and reducing the debt. This session will discuss evolving legislative, regulatory, and market-based efforts to improve quality and reduce the cost of healthcare and highlight implications for providers. After this session, you will be able to:

- Summarize key events in Washington and beyond
- Discuss implications for providers
- Identify actions providers should take in response
Friday Afternoon Sessions

**Patient Financial Services**

1:00pm

**Jay Umansky, The Law Offices of Jay B. Umansky**

**Topic:** Collection Law

**Executive Summary:** What violates the Fair Debt Collection Practices Act, and what other laws might lead a health care finance collector to costly fines or judgments? Avoid mistakes and get information on how to legally collect debt.

2:45pm

**Timothy J. Bushur & Jerrie Weith, AMD/Southeast Health**

**Topic:** Physician Revenue Cycle Roulette: Is Your Game Red or Black?

**Executive Summary:** The physician revenue cycle isn’t any harder to understand than roulette and some would claim that the odds of success are no greater! But you can improve the odds of financial success with your physician practices by starting with a strong foundation in the right revenue cycle principles. Join Tim and Jerrie for an informative session on the contrasts between physician and hospital revenue cycles and how to avoid some of the income shortfalls of an ineffective physician revenue cycle.

**Accounting / Finance**

1:00pm

**Kayla Sutton, Premier**

**Topic:** Targeting Resource Utilization to Reduce Costs

**Executive Summary:** Providing an in-depth look into several analyses done using Premier healthcare alliance databases, this session will examine areas of waste and identify ways for resource utilization improvement. Identified areas of waste include blood utilization, case mix index metrics, imaging and cardiac rhythm management (CRM), and analyses will be provided for each, including Premier member case studies on resource utilization achievements.
Accounting / Finance

2:45pm

Donna Delbridge, Enterprise Bank

Topic: Fraud Prevention & Protection

Executive Summary: Fraud happens every day in every healthcare system. The majority of fraud remains undetected (and thus invisible). While it may be nearly impossible to completely eradicate health care fraud, a few simple changes can make antifraud efforts more effective in controlling costs and protecting patients.

Learning Objectives:
1) What Causes Fraud
2) What are the Most Common Types of Fraud
2) What are Safeguards that can be Implemented

CFO

1:00pm

Patrice Wolfe, Relay Health

Topic: Readmission Strategy

Executive Summary: As hospital and health system leaders across the nation begin to see significant financial penalties for uncontrolled Medicare readmissions, many are taking a new look at the problem. What are the key steps a financial leader needs to take to help control readmissions? How should the clinical and financial leaders of a hospital work together to reduce readmissions?

After attending this session, financial leaders will:
- Identify a clinical champion(s) who will be your partner in readmission management
- Formulate a strategy for reducing readmissions
- Develop regular milestone checkpoints to evaluate progress against plan throughout the year
CFO

2:30pm

Rich Gish, Kaufmann Hall

**Topic:** Mission to Market Critical: From All Things to All People to a High Value Organization

**Executive Summary:** This session will provide the structured process hospitals and health systems can use to redefine their core businesses, service distribution system, and geographic markets served. The session aims to equip finance, strategy and business planning executives with the approach and tools required to focus their organizations on both existing and potentially new businesses and service lines of greatest value and likelihood of success in the new environment. Case examples will be provided throughout the session.
Day Egusquiza, President, AR Systems, Inc.

Ms. Egusquiza brings over 30 years experience in health care reimbursement, hospital business office operations, contracting and compliance implementation. Additionally, her experience includes eight years as a Director of a Physician Medical Management billing service and most recently completed an integrated business office between a hospital and a large physician clinic. She has been an entrepreneur in hospital and physician practice accounts receivable management and a leader in redesigning numerous organizations. Her work includes providing guidance as a compliance & APC educator while providing operational insight on the revenue cycle impacts of HIPAA. Additionally, she has been instrumental in researching and preparing national education on the impact of the Prescription Drug Benefit to hospitals and nursing homes.

She is a nationally recognized speaker on continuous quality improvement (CQI), benchmarking, redesigning, reimbursement systems and implementing an operational focus of compliance- both in hospitals and practices. She has been on the AAHAM National Advisory Council, HFMA National Advisory Council, HFMA faculty, CCH Reimbursement Advisory board and is a past President of the Idaho HFMA Chapter & recently received the Lifetime Achievement Award. She has been highlighted in JCAHO's Six Hospitals in Search of Excellence, Zimmerman's Receivable Report, HFMA's HFM and Patient Account, AHIA Prospective, and numerous healthcare newsletters along with a contributing author to 2006 Health Law and Compliance Update. She received the Idaho Hospital Association “Distinguished Service Award” for her legislative work and training on new indigent law. Attendees at HFMA's ANI rated her in the top 25%, earning her the 'Distinguished' Speaker recognition for each year she has presented.

Jeff Morgan, FHFMA, Avadyne Health

Jeff Morgan has been involved in A/R management, business process outsourcing, and customer service for over 18 years and the last eight years with Revenue Cycle Partners/Avadyne Health, leading the client services division for self-pay management and third-party follow-up solutions.

Jeff is actively involved in the Greater St. Louis HFMA chapter, serving as the Chair of the Communications Committee for years 2008-2010. Jeff was awarded the Committee Chairperson of the year for the Greater St. Louis HFMA Chapter in May 2009 and 2010. Jeff’s efforts in the chapter and member communications earned the Greater St. Louis HFMA chapter a Yerger Award at ANI in June 2009. Jeff recently received the Follmer Bronze Merit Award for HFMA volunteer activity and excellence.

Jeff has a BA in Finance from Appalachian State University and is a Certified Healthcare Financial Professional and Fellow under the HFMA guidelines and certification program.
Kayla Sutton, Premier Healthcare Alliance

Kayla Sutton is the Managing Director, Economic Outlook at Premier Healthcare Alliance. In this role, she is responsible for thought leadership surrounding the future of healthcare and development and execution of Premier's biannual flagship publication. Previously, Sutton was the Research Manager for the Center for Healthcare Supply Chain Research, the non-profit arm of the Healthcare Distribution Management Association, where she authored several benchmarking studies on the specialty pharmaceutical segment and other supply chain issues. Prior to her work on the supply chain, Sutton managed clinical research in cancer, stroke and communicable disease care and continues to consult on quality program design. She received her B.A. from Wake Forest University and is working toward a Master's in Public Health from the University of North Carolina at Chapel Hill.

Dale Fiedler, Southern Illinois Healthcare Foundation

Dale Fiedler is the Corporate Director of Planning and Development at Southern Illinois Healthcare Foundation and Touchette Regional Hospital. Since joining Southern Illinois Healthcare Foundation in 1989 SIHF’s annual Federal funding has increased from $450,000 to over 10 million. Invited speaking engagements in the past 12 months include a presentation at the National Primary Care and Aging Conference; and the Mayo Clinic’s Practice Based Research Conference. Prior to coming to SIHF and TRH, he was the director of the Missouri Coalition for Primary Health Care. He and his wife live in a geodesic dome home they built near Freeburg, Illinois and enjoy growing and preparing food.

Tim Fecker, AIA LEED AP, Lillibrige

Mr. Fecker manages the Architectural Production department and serves as a project executive. As a project executive, his responsibilities include, but are not limited to, overseeing production of construction documents, selecting and contracting with architectural and engineering consultants, overseeing the bidding process, construction contract preparation and negotiations, construction administration and project closeout. He specializes in project feasibility, preliminary budget analysis, design development, construction documentation, and construction administration.

Mr. Fecker is a registered architect in Texas and New Mexico, is a registered interior designer in Texas, is a member of the American Institute of Architects (AIA) and is a LEED Accredited Professional. He has over 25 years of diverse architectural experience in project types including healthcare, public assembly / civic, commercial and educational facilities.
Mark Morrison RLA, LLA, FASLA, GRP, Lillibrige

Mark Morrison brings nearly forty years of professional design experience to Mark K. Morrison Landscape Architecture PC (MKM). Mark founded his firm in 1983; MKM’s work can be seen in numerous urban landscapes throughout New York City and state, and throughout New England. Morrison stands out as a leader in sustainable sites, having transformed hundreds of urban open spaces from asphalt to green and at the same time pioneering a series of Low Impact Development strategies which have since been adopted by the City of New York. MKM’s projects have ranged from zoos to parks; from corporate headquarters to college campuses; from city parks to urban waterfronts. MKM’s global work includes projects in Europe, Asia, Africa, the Arabian Peninsula, Russia, and the Caribbean. MKM recently completed an experimental urban agricultural-themed green roof in a LEED Platinum certified building in lower Manhattan, featuring more than 160 plant species and including an urban farm. Other recent work includes the preparation of a Master Plan as well as fine scale site design for the Ridgewood Reservoir in Highland Park which is one of Mayor Bloomberg’s five Legacy Projects. MKM is currently implementing a variety of green roofs and plazas in New York City including design work on a building adjacent to the High Line, development of a new campus in Erzurum, Turkey, a Net Zero School in Staten Island, NY for the SCA, and several regional recreational trails.

The New York Chapter of the American Society of Landscape Architects recognized MKM’s Master Plan for Southpoint Park on Roosevelt Island with an Honor Award in 2005 and his firm’s collective work on the Trust for Public Land’s New York City Playground Program with a Merit Award in 2008. Mark received national recognition for his overall excellence in Executed Works in 1997 and was elected as a Fellow by the American Society of Landscape Architects. Morrison was recently named Co-Chair of the Planning and Design Process, Standards Development for Living Architecture Performance in conjunction with Green Roofs for Healthy Cities. Morrison is a frequent speaker at numerous venues on Sustainable Landscape Architectural Design, Urban Farming, and The History and Evolution of Vintage Gardening Tools. Mark, a world traveler and member of The Explorers Club, has one of the finest vintage gardening tool collections in the world.

Mr. Morrison is a Registered Landscape Architect in New York, Connecticut, Pennsylvania, and Massachusetts, and is a certified Green Roof Professional. Morrison holds a Bachelor of Science in Landscape Architecture degree from the University of Wisconsin College of Agricultural and Life Sciences, where he focused on regional environmental planning and horticulture.

Gregg J. Lepper, Greensfelder, Hemker & Gale, P.C.

Mr. Lepper is an Officer in the law firm of Greensfelder, Hemker & Gale, P.C. where he practices in the area of health law. In his practice, Mr. Lepper focuses on counseling health care clients on issues pertaining to business relationships and ventures, regulatory matters, including HIPAA privacy and security matters, payors and reimbursement, risk management and issues relating to the operation of health care facilities. He represents clients in all facets of the health care industry, including hospitals, ambulatory care facilities, nursing facilities and other related types of healthcare and social service agencies.
**Christina Z. Randolph, Greensfelder, Hemker & Gale, P.C.**

Christina Z. Randolph is an Officer in the Health Care Practice Group in the law firm of Greensfelder, Hemker & Gale, P.C. Her practice focuses exclusively on providing legal and business advice to health care clients. Ms. Randolph’s experience enables her to counsel her clients on practical solutions to complex legal problems as the health care industry evolves.

Ms. Randolph’s practice includes advising health care clients on a variety of issues related to fraud and abuse, Stark Law and regulatory compliance, Medicare and Medicaid billing rules, structuring joint ventures, state licensure and operations of health care facilities, physician acquisitions, and tax exempt issues. She represents many health care providers, including hospitals, physicians and physician practices, ambulatory surgical centers, imaging centers, and integrated health care delivery systems.

Ms. Randolph is an adjunct professor for the Center for Health Care Studies at Saint Louis University School of Law. This Center consistently is ranked by U.S. News & World Report as being the #1 health law program in the nation. Most recently, Ms. Randolph was selected as a 2013 Best Lawyers in America.

**Mark Schabel, Receivables Management Partners**

Mark Schabel has led Receivables Management Partners since 2005 as Chief Executive Officer. He earned his BS in Finance from Butler University, graduating with honors as well as being nominated for the prestigious Butler’s Most Outstanding Student award. Prior to joining RMP, Mark was Senior Vice President for Irwin Union Bank.

Mark’s infectious positive attitude coupled with a deep rooted faith in people enables him to lead by example as a hands-on CEO who desires to see success for his team both personally and professionally. His passion for helping people attain the best in both themselves and their career created a natural love for teaching and developing leaders.

A sought-after presenter, Mark enjoys sharing his leadership principles with his associates at RMP as well as other community and industry organizations. Most recently, he has shared his leadership approach as a featured speaker at healthcare facilities and local HFMA events throughout the Midwest.
SPEAKER BIOGRAPHIES

Randy Tempest, MBA, Receivables Management Partners

Randy Tempest has over 17 years of experience in the healthcare accounts receivable industry, working with some of the largest and most complex health systems in the country to meet their revenue cycle needs. He currently serves as the Director of Business development for Receivables Management Partners, where he leads their efforts in cultivating new and existing partnerships with hospitals and healthcare systems.

Randy earned his BA and Marketing and MBA from Ball State University. He has led leadership courses throughout his career, most recently at HFMA conferences in Michigan, Illinois, Iowa, and Indiana. Randy’s energetic style inspires others as he encourages people to see life as a gift and to use that gift for good works.

Chad Mulvany, Healthcare Finance Management Association

Chad Mulvany is a technical director for the Healthcare Financial Management Association. Based out of Washington, DC he is responsible for analyzing the implications of legislative and regulatory developments on healthcare providers and is also a contributor to HFMA’s Value Project research. Chad is a regular columnist in HFM, the HFMA magazine and speaks frequently on issues related to health reform.

Jay B. Umansky, The Law Offices of Jay B. Umansky

J.D. Saint Louis University School of Law, 1979. Mr. Umansky, the principal of the firm, has more than 30 years experience devoted exclusively to representing creditors., and has become a specialist in the collection needs of healthcare providers. For 15 years, Mr. Umansky was the partner supervising the health care unit of the Midwest’s largest creditors’ rights law firm. He decided to form his own firm in order to better meet the needs of his health care clients, and opened his own office in February of 2002.

Mr. Umansky has been a frequent lecturer on the subject of creditor’s rights, speaking before many organizations, including Healthcare Financial Management Association, the American Guild of Patient Accounts Managers, the Clinic Managers Association of Greater St. Louis, the Midwest Healthcare Management Association, and the Bar Association of Greater St. Louis. He has been a faculty member speaking before attorneys at seminars sponsored by the Commercial Law League of America, the National Business Institute, Lorman Business Institute, and the University of Missouri, Kansas City Law School. Mr. Umansky lectured at the Spring 2012 Educational Program for Southern Illinois Chapter of HFMA and spoke to a national audience of attorneys through Lorman Business Institute in January of this year at a seminar titled, “The Legal Requirements of Collecting Medical Debt.”
Jerrie K. Weith, MBA, FHFMA, CMPE, *Anders Minkler & Diehl LLP.*

Jerrie is Director of Health Care Services with Anders Minkler & Diehl LLP (AMD) where she provides physicians and hospitals with solutions to complex practice management issues. The AMD Healthcare Services team offers an integrated approach to managing medical practices from both financial and operational perspectives to help them maximize ROI. During her 26-year health care career, Jerrie has served a variety of health care clients including physician practices, hospitals, and ancillary providers.

Jerrie has a Bachelor’s Degree in Accountancy and a Masters Degree with specialization in Finance. She was certified as a Fellow in HFMA in 1994, and as a Medical Practice Executive with ACMPE in 2011.

Jerrie is an active member of MGMA of Greater St. Louis and HFMA of Greater St. Louis. She is the current Business Partner and Scholarship committee chairs for MGMA and was Diamond Anniversary chair for HFMA. She served the Greater St. Louis Chapter HFMA as President in 1996 and subsequently was Regional Executive as well as served on the National Board of Examiners. Jerrie is a frequent contributor to journals, including *St. Louis Metropolitan Medical Society Medicine* and *PAHCOM,* as well as recognized expert speaker on performance improvement topics.

Tim J. Bushur, MBA, CPA *Southeast Health*

Tim is the Controller for Southeast Health in Cape Girardeau where he is responsible for the accounting and revenue cycle functions for a 240 bed Hospital and a large Medical Group. Tim has over 20 years of experience within the finance department and revenue cycle departments of hospitals and physician practices where he has been instrumental in building financial success in both.

Tim is a licensed CPA and holds a Bachelor’s Degree in Accountancy and a Master’s Degree in Business Administration.
**SPEAKER BIOGRAPHIES**

**Donna Delbridge, FACMPE, Enterprise Bank & Trust**

A senior manager with more than twenty-five years of experience in the healthcare industry Ms. Delbridge has been an active member of Medical Group Manager Association since 1984, achieving fellowship status in 2010. President of the Greater St. Louis MGMA for 2008, 2009 and 2010, Ms. Delbridge currently serves as the Vice President of Education.

Having worked in both academic and private practice environments, in 2000 Ms. Delbridge obtained her MBA from Washington University in St. Louis. With particular emphasis on organizational behavior and process development, she also has proven skills in operations and financial management.

In 2011, Ms. Delbridge joined Enterprise Bank & Trust as their Vice President-Healthcare Specialist. In this role, she serves as Enterprise’s primary healthcare relationship manager and works to develop products and initiatives that assist medical practices in achieving financial success.

**Patrice Wolfe, MBA, Relay Health**

Patrice Wolfe is senior vice president and general manager of RelayHealth’s Patient Solutions business. She joined RelayHealth in 2006 as VP of business development after 10 years with McKesson in a number of leadership roles, including general manager of McKesson’s payer transaction systems group and other McKesson divisions serving the acute care provider community. Prior to McKesson, Patrice worked in healthcare for Thomson Reuters, MEDSTAT, and The Lewin Group. Patrice earned a bachelor’s degree from Tufts University and a master’s degree in business administration from Yale University’s School of Management. She is a sought-after speaking on healthcare educational topics such as readmission management and patient engagement.
Ryan Gish, MBA, Kaufman Hall

Ryan Gish is a Senior Vice President of Kaufman Hall and a member of the firm’s Strategy practice. Mr. Gish works with executive leadership teams and Boards of all types of hospitals and health systems nationwide. The strategic advisory focus is on helping organizations address the most pressing industry challenges through defining and implementing resilient strategies for the changing healthcare landscape. The result for clients is a platform for their ongoing strategic and financial success.

Mr. Gish has authored numerous articles published in healthcare professional journals, including hfm magazine, BoardRoom Press, and Trustee. Additionally, Mr. Gish was a contributing author for Health Care Strategy for Uncertain Times, published by AHA Press/Jossey Bass. Mr. Gish is a frequent presenter at national conferences of the American College of Healthcare Executives, The Governance Institute, Healthcare Financial Management Association, and the Society for Healthcare Strategy and Market Development. Additionally, he has served as guest faculty at Harvard University, Washington University in St. Louis, and University of Southern California.

Prior to joining Kaufman Hall, Mr. Gish worked for Jennings Ryan & Kolb and Baxter Healthcare Corporation.

Mr. Gish has an M.B.A. with honors from the John M. Olin School of Business at Washington University in St. Louis and received a B.S., cum laude, also from Washington University.
Hotel Lumiere

999 North 2nd Street, Saint Louis, Missouri  (314) 881-7777
To Make reservations, call 1-877-450-7711, ask for the Southern Illinois Chapter of HFMA, S220TH to reserve group rate of $99 per night for single or double.
Must make reservations by **Wednesday, February 6th, 2013**.

Register by **January 31st** to Enter

Early Bird Drawing: Free One-Night Stay at the Lumiere Place!
## Thank you to our Corporate Sponsors from the Southern Illinois Chapter of HFMA

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Today’s Meeting Prepared By:

- Kim Alvis
- Kayla Boyd
- Barb Killingsworth
- Christy Oldani
- Allan Scroggins
- Nikki Schleicher
- Shannon Tesio
- Carmen Trump
- Jennifer Venable

Our Mission Statement...

Our Chapter’s commitment is to provide high quality, economical and accessible education necessary for professional growth; to give participants the opportunity to network with peers and excel in their careers within HFMA. Our Chapter provides member development through education, certification, and leadership training. The Chapter promotes the highest standards of professional and ethical conduct.

Please share this program with interested co-workers in other departments where you work... spread the word!

For questions or more information contact:

John Majchrzak, FHFMA, CPA, MBA
Touchette Regional Hospital
(618) 332-5400

NEXT HFMA SOUTHERN CHAPTER MEETING

March 28th, 2013 at Giant City Lodge,
460 Giant City Lodge Road, Makanda, IL
(near Carbondale)
www.giantcitylodge.com
**Southern Illinois Chapter HFMA**  
**Registration Form**  
**St. Louis Hotel Lumiere**  
**St. Louis, Missouri**  
**Thursday & Friday, February 21 & 22, 2013**

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<th>Organization</th>
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**Guest for Dinner / Entertainment on Thursday**: $45 per Guest  
**# of Guests**: 

**Return completed form with payment to:**  
Attn: John Majchrzak  
Touchette Regional Hospital  
5900 Bond Avenue  
Centreville, IL 62207  
Phone: (618) 332-5400  
Fax (618) 332-5256  
E-mail: jmajchrzak@touchette.org

**Make Checks Payable to:**  
Southern Illinois Chapter HFMA

**RSVP**

**Casual attire is welcome**

**Happy Hour is Sponsored by Greensfelder**

***Register by January 31st to be entered into drawing for free one-night stay at the Lumiere!***

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**Room Reservations...**

Hotel Lumiere (877) 450-7711

**Cancellation policy:** A credit of the registration fee will be granted towards the next HFMA chapter scheduled meeting if the cancellation is received three (3) days prior to the meeting.